

# 2017 ANNUAL REPORT

MERCY SHIPS CANADA



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CRA Charitable # 89064-8249 RR0001



# BRINGING HOPE AND HEALING



## OUR VISION

Mercy Ships uses hospital ships to transform individuals and serve nations one at a time.

## OUR MISSION

Mercy Ships Canada resources surgery related programs that bring hope and healing to those who have limited access to healthcare.

## OUR VALUES

Following the model of Jesus, we seek to:

- Love God
- Love and serve others
- Be people of integrity
- Aim for excellence in all we say and do

# FROM THE HEART

of our Board Chair and National Director



Let us start this 2017 Annual Report with a heartfelt THANK YOU to all of our donors and volunteers who have joined us in our mission to resource surgery related programs that bring hope and healing to those with limited access to healthcare. It has been a year of amazing growth and incredible transformation. Together, we helped change thousands of lives in Benin and Cameroon.

One of the most significant accomplishments of our very active year was the formation of a Joint Programs Committee with Mercy Ships Operations. The primary task of this committee is to bring forward projects from the Country Engagement Plans which are developed through consultation with host countries. The projects could then become funded under the direction and control of Mercy Ships Canada's Board of Directors.

Those projects for 2017 were the medical capacity building projects with Sterile Processing Education Charitable Trust (SPECT) in both Benin and Cameroon and the renovation of the Hospital Out Patient Extension (HOPE) Centre at the Nylon District Hospital in Yaounde, Cameroon. Look for the highlight of these projects further on in the report

The board also approved funding for 92 dedicated volunteers from Canada. These Canadian volunteers join over a thousand others from around the world, who each shared their skills and talents with selfless determination to save and transform the lives of those who would not have been able to access surgery otherwise.

***"NEARLY 100% OF THE POPULATION OF SUB-SAHARAN AFRICA LACKS ACCESS TO SAFE, TIMELY AND AFFORDABLE SURGERY"***

It is our hope that our compassionate donors, that grew by 4,556 over the year, feel a deep and comforting satisfaction that their financial investments have permitted MSCA to make a qualitative difference in the lives of over 20,000 children and adults in Benin and Cameroon, who returned home with lives saved or restored.

Nearly 100% of the population of sub-Saharan Africa lacks access to safe, affordable and timely surgery. Our efforts are focused on the medical needs of those countries. Thousands of lives are impacted each year by the work of volunteers aboard the Africa Mercy. They are able to do their life-transforming work because people like you engage with us, so together we can change the world...one life at a time. Our one ask in this Annual Report is that you share your story of engagement with Mercy Ships by encouraging friends and family to join you.

Wishing you many blessings, we remain, ever hopeful.

A handwritten signature in black ink that reads "Marilyn Collette".

Marilyn Collette, Board Chair

A handwritten signature in black ink that reads "Tim".

Tim Maloney, National Director





# OUR IMPACT

## 2017 at a glance



**35,839**

Crew volunteer  
hours



**92**

Crew volunteers



**\$1,362,014**

Contributed  
services



**7,143**

Donors



**4,545**

New donors



**22**

Third party  
fundraisers



**43**

Church partners



**933**

Volunteer hours  
in Canada



# Maurinho

6-year-old Maurinho was named after football coach José Mourinho as a result of the World Cup victory in 2010.

His bowed legs started at an early age and gradually worsened as the years passed. When he was three, his parents took him for treatment at a local hospital. There, doctors put casts on his legs in an attempt to reshape them. "But the efforts went nowhere," his mom remembers. "Instead of providing relief, it brought him more pain." They had no choice but to keep him home from school that year.

After hearing about the Africa Mercy coming to Benin, Maurinho qualified for surgery and was the first orthopaedic patient scheduled. After a successful surgery to correct the bend in both legs, Maurinho was awakened by his mom. When he saw his casted legs, he couldn't believe his eyes.

"Mama, my legs are completely straight!" Maurinho told her, not understanding how it had happened while he was sleeping.

Maurinho made a full recovery and is now back in school and kicking a football around whenever he can!





# INTERNATIONAL FIELD SERVICE 2017



**40**

Years of  
Hope and Healing

**2,675,000+**

Total lives  
transformed





**35,488**

Patients screened  
for surgery



**2,792**

Life-changing  
surgeries



**19,309**

Dental procedures  
performed



**62**

Nationalities



**1,820**

Local healthcare  
professionals trained



**110**

Local healthcare  
professionals mentored



**691,550+**

Contributed hours of  
volunteer service



**1,219**

International  
crew volunteers

# ACCOMPLISHMENTS SINCE 1978...



**594**

Ports Visited



**56**

Nations served



**41,540+**

Healthcare  
professionals  
trained



**92,296+**

Life-changing surgical  
procedures

[CLICK FOR FULL INTERNATIONAL REPORT](#)



# OUR PROJECTS

IN 2017 MERCY SHIPS CANADA  
FUNDED TWO AMAZING PROJECTS





# The HOPE Centre

Hospital Out Patient Extension Centre



\$1.3 million in contributions from Canadian donors Cameroon

In 2017, thanks to Canadian donors coast to coast, Mercy Ships Canada saw the completion of the HOPE Centre in Cameroon which will continue to meet the health needs of Cameroonians long after the *Africa Mercy* departs. The HOPE Centre is a facility that supports the hospital on-board. Its aim is to provide bed space and free up beds on-board the ship enabling more life-changing surgeries to take place. Patients and caregivers come from the distant provinces and stay after their surgery until no further medical intervention is required.

The HOPE Centre was home to plastic reconstructive, maxillofacial and orthopaedic patients recovering from surgery and provided a place for patients' loved ones to stay and watch over them while they recovered. The Cameroon HOPE Centre is a testament to what can be accomplished when Canadians generously give to help those in need.

*"At the HOPE Centre we play, we pray, we worship together; we are a family."* - Martha Rodriguez, HOPE Centre Manager



[CLICK](#)  
to watch a tour of the HOPE Centre





# Sterile Processing

## Education and Training

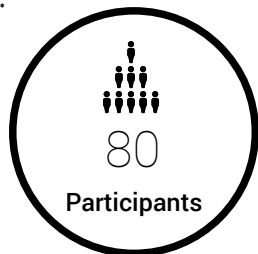
In Benin and Cameroon, Sterile Processing Education Charitable Trust (SPECT) worked with Mercy Ships to improve sterile processing practices in referral hospitals and health centres.

Most medical staff responsible for decontamination and sterilization of surgical instruments had received no formal training in sterile processing of surgical instruments. Other than in several larger hospitals, staff performing these duties were primarily nurses doing this work “on the side” of their assigned responsibilities. These nurses were trained by predecessors and they, in turn, trained new staff.

SPECT trained 80 sterile processing technicians in Benin and 20 in Cameroon. 9 staff from Cameroon received further training by SPECT to become sterile processing trainers. Attendees received customized training sessions running from 24 to 40 hours of classroom instruction, with individualized hands-on mentoring and further training at the workplaces of trainees.

By providing training sessions and mentorship, as well as access to a low-cost sterilization system, this project sought to increase healthcare workers’ knowledge and skill, thereby creating safer working environments for staff, patients, and visitors and decreasing patients’ risks of developing surgical site infections.

59 low-cost sterilization units were distributed to 37 healthcare centres and hospitals in Benin.



**CLICK**  
to watch an interview  
with SPECT Founder,  
Christina Fast





# Valerie

40-year-old Valerie is from the village of Lobo in Cameroon. She suffered from her tumour for the past 25 years, except she wouldn't use the term 'suffered' - because she has not let it affect her life with her nine children.

The opportunity to have surgery, meant Valerie's inspirational life would be lengthened so she can continue to spread her love and cheerful spirit to others.

"At first, I wasn't sure it was me..." said Valerie when she saw herself in the mirror for the first time since surgery. Her facial tumour weighed almost eight pounds when removed. Now, her burden has been lifted and she can live a long and happy life with her children, extended family and friends.

A successful surgery for Valerie included safe and sterile instruments. A successful recovery meant a clean, safe and encouraging environment to stay in. The SPECT and HOPE Centre projects helped accomplish this, bringing hope and healing to Valerie and over a thousand other patients like her.

Click [HERE](#) to see how we dreamed big together on #GivingTuesday 2017 and raised \$14,979





# OUR ANCHORS

CANADIAN VOLUNTEERS AND DONORS CONTINUE TO INSPIRE US WITH THEIR GENEROSITY, ENTHUSIASM, AND DEDICATION.







## The VanBoom Family - Donors

Chris and Teresa VanBoom have been giving to Mercy Ships since 2005. Once their three adopted children Ashton, Catherine and Sara Mae joined the family they wanted their kids to help decide who they gave a gift to.

"We receive many requests for donations every year. Sometimes we lay out the various requests and explain what each charity is looking for or hoping to accomplish.

The children love Mercy Ships as the pictures really speak to them. They can clearly see the need and have compassion for that individual. We are just a regular family doing what we can to help with Mercy Ships mission. It's wonderful that so many of us can pool our resources and accomplish such amazing, life altering changes for people in need."



## The Harveys - Donors

Harold and Marlene Harvey have been giving to Mercy Ships since 2011. Both are Anglican Priests working and living in Port aux Basques, Newfoundland, their support for Mercy Ships has spread throughout the community thanks to their various efforts.

Harold created a lot of interest in his Codroy parish by making Mercy Ships envelopes and placing them in the pews at Christmas and other times of the year. He has also made flyers for Marlene's Mercy Ships events and supported other initiatives. Marlene, who loves design and decorating, has created incredible gift baskets to raffle off. The baskets have raised thousands for Mercy Ships.

In addition to gift baskets, Marlene also creates prayer boxes, small packages that are on display in many homes throughout Newfoundland. "We are very enthusiastic about Mercy Ships and really enjoy getting others excited about it too."



## Grant Jutzi - Donor

Grant Jutzi is a father of three and grandfather to six. Through Grant's family transportation business, which was started in 1972, he was able to support his charitable giving. Grant first heard about Mercy Ships while vacationing in Florida. He saw a one-hour documentary about Mercy Ships on television that moved him to contribute immediately.

"I find all of Mercy Ships work inspirational, however, cataract surgery is my passion - so everyone can see more clearly. Our sight is such a blessing. The Bible says it is more blessed to give than to receive. Through Mercy Ships I can do God's will by giving sight to those in need."





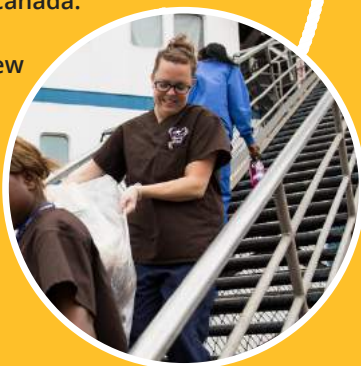
## Mark Carew - Volunteer

Captain Mark Carew from Fall River, Nova Scotia boarded the Africa Mercy in Cameroon for his first time as Chief Officer in September 2017. Mark soon took over as interim Captain and extended his service until Christmas. While in Cameroon, Mark went above and beyond when he discovered a local orphanage, New Destiny, in desperate need of help. In addition to supporting Mercy Ships, Mark and other crew members raised thousands of dollars to rebuild the orphanage.

"I spent most of my career working in West Africa and I saw a lot of poverty when I worked there. When I heard about Mercy Ships, it matched my skill set of being a Master Mariner and I thought that I would be able to give & also do what I do best, which is work on a ship.

Mark is now a big part of Mercy Ships Speaker's Network and continues to raise awareness on the East Coast of Canada.

Watch Mark's interview [Global News Halifax](#)



## Eilene Donovan - Volunteer

Eilene Donovan, from North Vancouver, British Columbia, volunteered as a housekeeper for one month in Benin. This role may not be one that most think of when it comes to helping the poor, but Eilene played an important part on the ship, making sure patients have a clean space to sleep and recover in comfort. Eilene found her home onboard and plans to return as a long-term crew member.

"I am a caregiver at the heart. I am not only trained and experienced in caregiving for elderly, special needs, expectant mothers, children and anyone in need of physical or emotional care, but I also thoroughly enjoy it and give of my time and heart in my caring

Read more about Eilene in the [North Shore News](#)



## Nancy & Daniel Eichenberg - Volunteers

Nancy and her son Daniel from Oakville, Ontario, volunteered for six weeks together as nurse and housekeeper in Douala, Cameroon.

Nancy, who was an operating nurse for 51 years at St. Michael's Hospital in Toronto, has volunteered for more than six years with Mercy Ships in several countries — Benin, Madagascar, the Republic of Congo and Guinea. Although this will be Nancy's last time volunteering, Daniel plans to continue in the future.

"I'm fortunate that my mom will pass the reigns to me," adds Daniel, who plans to return in a couple of years. "I'm very supportive of their work."

Read more about Nancy and Daniel in the [Oakville Beaver](#)







## CREW HIGHLIGHTS

Canadian High Commissioner for Cameroon visits with Canadian Crew

Radiology Technician, Will Creene, from Nova Scotia visits with a patient on deck 5

Nurse Amy Wilderspin from Ontario visits with her patient on the ward

Nurse Marsha Tanner from Nova Scotia helps care for her patient on the ward





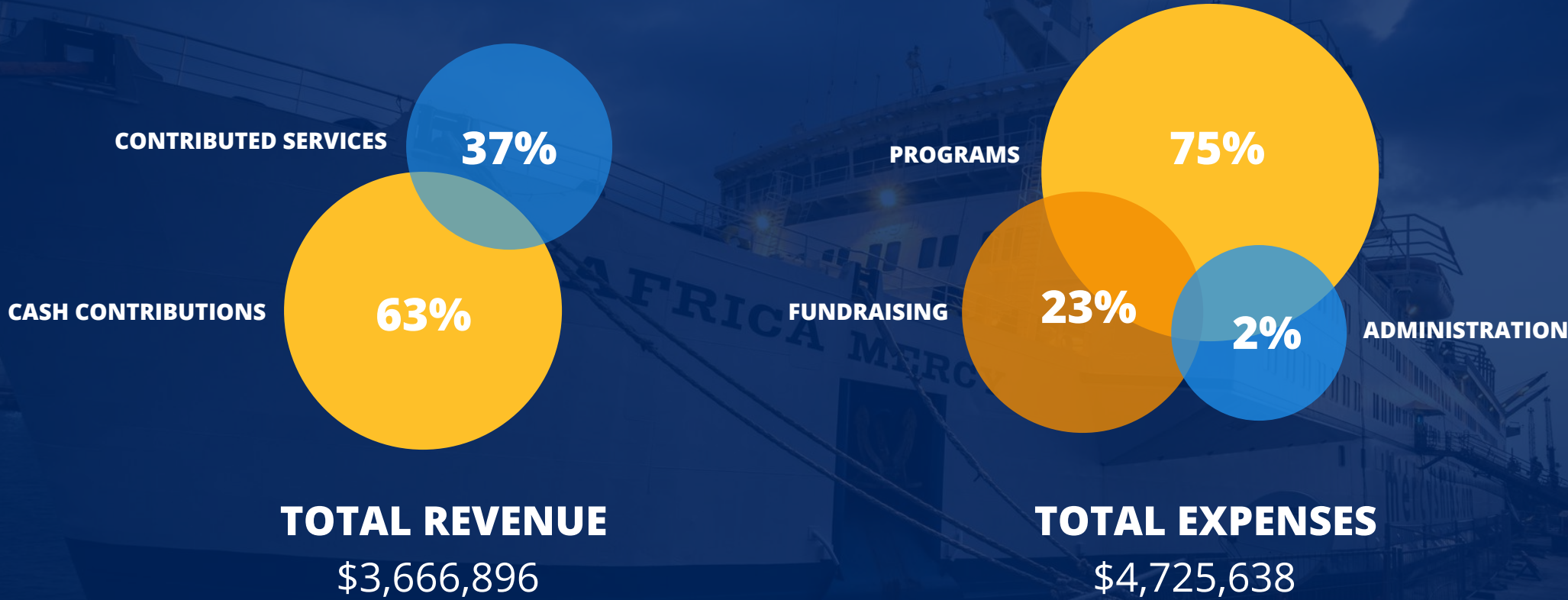
# FINANCIALS

## 2017





# MERCY SHIPS CANADA



Visit [www.mercyships.org](http://www.mercyships.org) for international financials



# Justine

11-year-old Justine has the heart of a lioness—fearless and fiery, and was the first patient (carried) up the gangway in Cameroon.

Justine had bowed legs, a congenital condition that causes the leg bones to twist so that the knees are farther apart than the ankles.

Going to school was a challenge. Her grandfather had to arrange transportation for her since she couldn't walk the 4 kilometers to school each day with her older siblings.

On days when transportation fell through, she would spend hours making her way to school, stopping frequently for breaks.

After hearing about Mercy Ships and receiving surgery, Justine took 5 long months to recover, but her legs were eventually straight, and her bold spirit was undeterred.

"It leaves me speechless to see her walking around like this," said her grandfather. "It's a miracle. Justine went home with more than just straight legs—she went home with a future that's full of potential."





# OUR TEAM

*"If you want to go quickly, go alone.  
If you want to go far, go together" - African proverb*

Running the Canadian office involves overseeing a lot of moving parts. Below are the folks who work behind the scenes to help fund projects, recruit volunteers and ensure Canada discovers Mercy Ships.

## Mercy Ships Canada Staff



**Timothy Maloney**  
National Director



**Colleen Bronson**  
Manager of Advancement



**Darcie Acton**  
Interim Manager of  
Advancement



**JoJo Beattie**  
Public Relations and  
Communications



**Andrea Gilbert**  
Donor Relations and  
Communications



**Annick Sylvestre**  
Donor Relations



**Natasha MacKinnon**  
Crew Coordinator



**Jane McIntosh**  
Donor Relations



**Rosie Smyth**  
Compliance Officer

## Mercy Ships Canada Board of Directors



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CEO, SEChange  
International  
Ottawa, ON



**John Treleaven, Vice- Chair**  
President, Treleaven  
Consulting Group  
Sidney, BC



**Lucien Bradet**  
President, Lucien Bradet  
Consulting  
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**Anita Dundys**  
Manager, Direct Marketing,  
Sunnybrook Foundation  
Toronto, ON



**Siu Mee Cheng**  
Toronto, ON



**Andrew Clark**  
Director of Organizational  
Development, Mercy Ships,  
Garden Valley, TX



**Sherif Emil**  
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Thoracic Surgery, McGill,  
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**Stephan Trudeau**  
Vice President, Chief Counsel & Corporate  
Secretary AECOM Canada Ltd.  
Montreal, QC



# THANK-YOU FOR MAKING 2017 AN AMAZING YEAR!

CLICK FOR A SPECIAL MESSAGE FROM OUR PATIENTS & CREW

